

ABSTRACT OF THE DISCLOSURE

A maintenance method, for use in a computer system which includes a remote management subsystem and an information processing apparatus provided with a communications device for communicating through a network, for executing a maintenance program on the information processing apparatus under the control of the remote management subsystem is disclosed. For execution of the maintenance program, the remote management subsystem gives an instruction to the information processing apparatus to set the communications device as a boot device to obtain a program when the information processing apparatus is booted. According to the instruction, the information processing apparatus sets the communications device as the boot device. The remote management subsystem gives an instruction for a system reset to the information processing apparatus. In response to the instruction for the system reset, an agent operating on the information processing apparatus resets the information processing apparatus. When the information processing apparatus is reset, it requires a program to be executed to the remote management subsystem with the communications device used as the boot device. According to the requirement from the information processing apparatus, the remote management subsystem transfers the maintenance program to the information processing apparatus. This maintenance program is used to boot the

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information processing apparatus and started to be executed.

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